Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305, titled Medical Dispute Resolution-General, and 133.307, titled Medical Dispute Resolution of a Medical Fee Dispute, a review was conducted by the Division regarding a medical fee dispute between the requestor and the respondent named above. This dispute was received on 9-16-03.

## I. DISPUTE

Whether there should be reimbursement for CPT code 99204 rendered on 12-13-02 and denied as "N – not documented."

## II. RATIONALE

Review of the requestors' position statement as listed on the table of disputed services, states in part, "..This is the initial service provided...Medical Records document 75 minutes one:one time with patient and treating licensed occupational therapist..."

Review of the respondent's position statement dated 9-22-03, states in part, "... The carrier supports the position that the 99204 level of office visit was not documented...The requester did not document a comprehensive history..."

Per the CPT descriptor in the 1996 Medical Fee Guideline, code 99204 requires these three key components: a comprehensive history, comprehensive examination, and medical decision making of moderate complexity. A comprehensive history includes chief complaint, extended history of present illness, review of systems which is directly related to the problems identified in the history of the present illness plus a review of all additional body systems, complete past, family and social history. A review of the E/M report does not support a comprehensive history; therefore, no reimbursement recommended.

## III. DECISION

Based upon the review of the disputed healthcare services within this request, the Division has determined that the requestor **is not** entitled to reimbursement for CPT code 99204.

The above Findings and Decision is hereby issued this 22nd day of December 2004.

Dee Z. Torres Medical Dispute Resolution Officer Medical Review Division

DZT/dzt